



## The BEST Service for over 25 years!

With over 25 years of Barcode Automatic ID and Data Capture experience, we have built a reputation for providing the best quality products and services. As a part of our total commitment to our customers, all of the products and consumables supplied by Ahearn & Soper Inc. are warranted for their quality and performance.

**Our success is measured by your complete satisfaction.**

### Service and Support

Ahearn & Soper is an Authorized Service Provider for:

- Zebra Printers
- Intermec Printers
- Citizen Printers
- Evolis Card Printers
- Printronix Printers
- Sato Printers
- Toshiba TEC Printers
- Datacard Card Printers
- Lenel Access Control & Video Surveillance
- Label-Aire Label Applicators
- Fingerprinting Systems
- Infant Security Systems
- LXE Mobile Computers
- Honeywell HandHeld Scanners
- Datalogic

Our comprehensive offering of maintenance and support services will satisfy the requirements of the most demanding business environments. Ahearn's factory-trained and certified specialists will consistently provide you with dependable, timely service.

### Service Locations



**1-800-263-4258**

### Professional Services and Training

Ahearn & Soper's Professional Services Group (PSG) consists of a team of designers, trainers and programmers that can provide the following:

- Project Management
- Application Design and Programming
  - Software Support & Upgrades
  - Functional Specifications
  - RF Site Surveys & Facility Analysis
  - System & Integration Testing
  - On-Site Planning & Installation
  - Technical Training

Training courses can be custom tailored to meet your exact business needs. Our experts will work with you to ensure your project will go live ...

... **On budget and on time!**

### On-Site Repair & Maintenance

We provide Nationwide On-Site Service either on a *fixed annual* service agreement basis or on a 'time and material' pay as required basis. Service Agreements are available with hours of coverage from the standard Monday through Friday, 8 a.m to 5 p.m schedule to an optional full 24 hour a day, 7 days per week coverage.

### Repair Services Include:

Maintenance covering all parts, labor and travel

### Preventative Maintenance Services Include:

- Adjustments and cleaning of equipment
- Firmware Revisions
- Engineering Change Orders

**Depot Repair:** Ahearn and Soper's Depot Repair facility is staffed with factory trained technicians who are prepared to service your equipment to OEM specifications. With your equipment covered by a Service Agreement we guarantee a fast turn around time at a fixed annual price.

**On-Site, as well as Depot Repair Service,** is available either on an annual service agreement or on a 'time and material' pay as required basis.

**Service & Support**

# Our Partners .....



Business Partner



## ..... Plus Many More

### Office Locations

TORONTO: 100 Woodbine Downs Boulevard | Toronto | ON | M9W 5S6 | P:416-675-3999 | F:416-675-3457

CAMBRIDGE: 380 Jamieson Parkway | Unit 4 | Cambridge | ON | N3C 4N4 | P:519-885-2260 | F:519-885-2264

OTTAWA: 38 Antares Drive | Suite 110 | Ottawa | ON | K2E 7V2 | P:613-226-4520 | F:613-226-1183

MONTREAL: 3375 Rue Griffith | St-Laurent | QC | H4T 1W5 | P:514-341-7671 | 800-361-9584 | F:514-341-2978

CALGARY: 2915-19th St. NE | Calgary | AB | T2E 7A2 | 403-291-0300 | 403-291-0312

EDMONTON: Field Service Only | P: 800-468-7025 | F:403-291-0312

VANCOUVER: Field Service Only | P: 800-468-7025 | F:403-291-0312



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